



Part of Absolent Air Care Group

Operation & Maintenance Manual

CARTRIDGE DUST COLLECTORS



READ AND SAVE THESE INSTRUCTIONS

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www.diversitech-air.com



www.diversitech.ca

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SECTION 1 - SAFETY PRECAUTIONS OF FUME & DUST EXTRACTION/COLLECTION



READ
BEFORE
USE

This manual contains specific cautionary statements related to worker safety. To protect yourself and others, read this manual thoroughly and follow as directed before use. Not all hazards of fume & dust control are listed in this manual, and no hazards related to welding, cutting, grinding, painting, deburring or other applications are listed. Consult a qualified safety professional.



DO
NOT
USE

Do not use this equipment:

- To extract smoked or fumes above 180°F/82°C.
- To extract combustibles dust, liquid vapors, or aggressive fumes such as acids.
- If the power cord has been damaged or ground (third prong) removed.
- Without a filter.

1.1 Symbols

This manual uses several symbols to highlight specific hazards. Be familiar with these symbols and when you see them in this manual, read adjoining warning text to avoid the hazard.



WARNING!
DANGER!



**ELECTRIC
SHOCK**



**MOVING
PARTS**



**HOT
PARTS**

1.2 Users responsibility

- Improper use can be hazardous.
- All users must carefully read and understand this instruction manual prior to use
- No objects, such as tools, should be placed on the machine.
- When moving machine, care should be taken to ensure the users feet remain clear of the wheels.
- Machine weights 474 lbs without a capture arm, proper care should be taken when moving.
- Motor should not contact any objects, and all motor repairs should be performed while the power switch is off and the power source is disconnected. Operator should not touch motor during use.
- Blower assembly should not contact any objects, and all blower repairs should be performed while the power switch is off and the power source is disconnected. Operator should not touch blower during use.
- For maintenance of any and all components, power switch must be off and the power source disconnected
- It is your responsibility to follow all applicable ANSI, OSHA, UL, CSA, National & Local Fire Codes, and other regulatory guidelines covering the safe use of equipment that extracts fumes, collects dusts, and exhausts filtered air either indoors or outdoors.
- Before use, inspect the unit for damage and verify it is working properly.
- Only qualified persons should install, operate, maintain, or repair this unit.
- Do not modify or repair the unit with parts or accessories not supplied by the manufacturer.
- Consult filter manufacturer's instructions for filter use and reuse, including instructions for cleaning.

1.3 Fume extraction hazards

- Breathing smoke, fumes, or dusts produced in applications such as welding, cutting, grinding, painting, deburring are hazardous to user's health. Proper ventilation or use of well maintained fume extraction and/or dust collection equipment helps the user avoid these hazards.
- Breathable contaminants may not be visible or have an odor.
- Stop operation and leave the area immediately if 1) breathing becomes difficult, 2) experience dizziness, impaired vision, 4) or eye/nose/mouth irritation.

1.4 Dust collection hazards

- Dusts from many metalwork, welding, cutting, grinding, painting, or deburring applications can be combustible.
- Do not use or install equipment where any potential for combustible fumes or dusts are present, until a qualified person has indicated it is safe to do so.
- Never use or install equipment where the potential for combustible fumes or dusts are present without a fire/explosion protection system.
- If you are unsure if the product you purchased is correct for your application, call DiversiTech at 1-800-361-3733.

1.5 Safety stickers

- This machine is equipped with safety stickers to remind operators of the inherent dangers during use and maintenance.
- The stickers are only reminders, and all safety precautions contained in this manual must be well understood and adhered to by all users.
- See **APPENDIX 6: Sample Safety Stickers** for example of stickers applied to machine.

SECTION 2 - INTRODUCTION

This manual explains how to receive, install, operate, and maintain your Diversitech Filterhawk dust collector.

All personnel involved in handling or servicing the unit must read and follow this manual to ensure safe, compliant, and efficient operation.

Failure to follow these instructions may result in injury, equipment damage, or voided warranty.

The Filterhawk is designed to eliminate dust, smoke and other airborne contaminants, improving workplace safety and air quality. Each unit is built from high-quality materials, assembled by trained personnel, and tested before shipment.

While this guide covers standard procedures, certain tasks—such as electrical wiring, mechanical assembly, and heavy equipment operation—must be performed by qualified personnel in accordance with local, state/provincial, and federal regulations.

For assistance, contact Diversitech through our website.

SECTION 3 - GENERAL SAFETY WARNINGS

The Filterhawk dust collector is industrial equipment that may involve heavy lifting, high-speed rotating components, electrical power, and compressed air. Safe operation depends on proper planning, training, and adherence to all applicable health, safety, and environmental (HSE) regulations.

All personnel involved in receiving, installing, operating, or maintaining the Filterhawk must be trained, authorized, and familiar with this manual. Typical tasks may involve riggers, electricians, installers, operators, and maintenance staff. The site supervisor must ensure that all workers understand the potential hazards and follow the required safety precautions.



The Filterhawk dust collector is industrial equipment that may involve heavy lifting, high-speed rotating components, electrical power, and compressed air. Safe operation depends on proper planning, training, and adherence to all applicable health, safety, and environmental (HSE) regulations.

All personnel involved in receiving, installing, operating, or maintaining the Filterhawk must be trained, authorized, and familiar with this manual. Typical tasks may involve riggers, electricians, installers, operators, and maintenance staff. The site supervisor must ensure that

3.1 Lockout/Tagout (LOTO)

The Filterhawk must comply with OSHA 29 CFR 1910.147 (“Control of Hazardous Energy”) or equivalent local regulations.

- Before servicing, cleaning, replacing Cartridge filter or inspecting the unit, isolate all energy sources including electrical, pneumatic, and any stored energy in moving parts.
- Apply lockout and tagout devices to prevent accidental start-up.
- Verify zero energy before beginning work.

If unsure, consult your company’s LOTO procedures or your Safety Department.

3.2 Electrical safety

- Electrical work must be performed only by qualified and licensed electricians.
- Disconnect and lock out the main power supply before performing any work inside electrical enclosures or wiring.
- Follow NFPA 70E (or equivalent) arc-flash and shock protection requirements, including the use of insulated tools and arc-rated PPE.
- Keep electrical panels closed and secured during normal operation.

3.3 Warning labels and safety guards

- Do not remove, cover, or alter any warning decals. Replace them if they are missing or unreadable.
- Ensure all safety guards and covers are installed and secure before operating the equipment.
- Never bypass safety interlocks or switches.

SECTION 4 - GOODS RECEPTION

4.1 General delivery information

- Filterhawk units can be shipped in multiple containers.
- Each unit is placed on a wooden pallet and securely wrapped in plastic.
- Exercise caution when handling units delivered in an upright position, as they may tip over.

4.2 Inspection and Unpacking

Upon delivery, inspect all Filterhawk containers before removing them from the vehicle. Document any visible damage or defects with photographs and a written log, and notify Diversitech immediately of any structural damage.

The owner is responsible for filing claims with the carrier for shipping damage or missing parts and for informing Diversitech of any issues.

Carefully uncrate each container, verify that all components are present, and check for any transit damage. Any damage occurring during shipping is the carrier's responsibility unless noted prior to delivery.

SECTION 5 - TECHNICAL SPECIFICATIONS

FH-02			
Nominal Air Flow (CFM)	1200 for 1.5HP motor 1800 for 3HP motor		
Motor (H.P.)	1.5	Motor options (Volts/Phase/Hz)	120V/1/60Hz 220V/1/60Hz
	3		220V/1/60Hz 230V/3/60Hz 460V/3/60Hz 575V/3/60Hz
Filter Quantity	2		
Filter Area (Sq. Ft.)	630		
Filter Type	MERV 15 Nanofiber (36" height)		
Marking	CSA certification applies only to units shipped within Canada.		

FH-04			
Nominal Air Flow (CFM)	3000 for 5HP motor 4000 for 7.5HP motor		
Motor (H.P.)	5	Motor options (Volts/Phase/Hz)	230V/3/60Hz 460V/3/60Hz 575V/3/60Hz
	7.5		230V/3/60Hz 460V/3/60Hz 575V/3/60Hz
Filter Quantity	4		
Filter Area (Sq. Ft.)	1280		
Filter Type	MERV 15 Nanofiber (36" height)		
Marking	CSA certification applies only to units shipped within Canada.		

FH-06			
Nominal Air Flow (CFM)	4000 for 7.5HP motor 5000 for 10HP motor		
Motor (H.P.)	7.5	Motor options (Volts/Phase/Hz)	230V/3/60Hz 460V/3/60Hz 575V/3/60Hz
	10		230V/3/60Hz 460V/3/60Hz 575V/3/60Hz
Filter Quantity	6		
Filter Area (Sq. Ft.)	2520		
Filter Type	MERV 15 Nanofiber (48" height)		
Marking	CSA certification applies only to units shipped within Canada.		

FH-09			
Nominal Air Flow (CFM)	6500 for 10HP motor >6500 for 15HP motor		
Motor (H.P.)	10	Motor options (Volts/Phase/Hz)	230V/3/60Hz 460V/3/60Hz 575V/3/60Hz
	15		230V/3/60Hz 460V/3/60Hz 575V/3/60Hz
Filter Quantity	9		
Filter Area (Sq. Ft.)	3780		
Filter Type	MERV 15 Nanofiber (48" height)		
Marking	CSA certification applies only to units shipped within Canada.		

Product weight and dimensions are based on base models and may vary depending on selected product features.

SECTION 6 - INSTALLATION INSTRUCTIONS

6.1 Tools and Equipment Required for Installation

The following tools and equipment are needed to complete the installation:

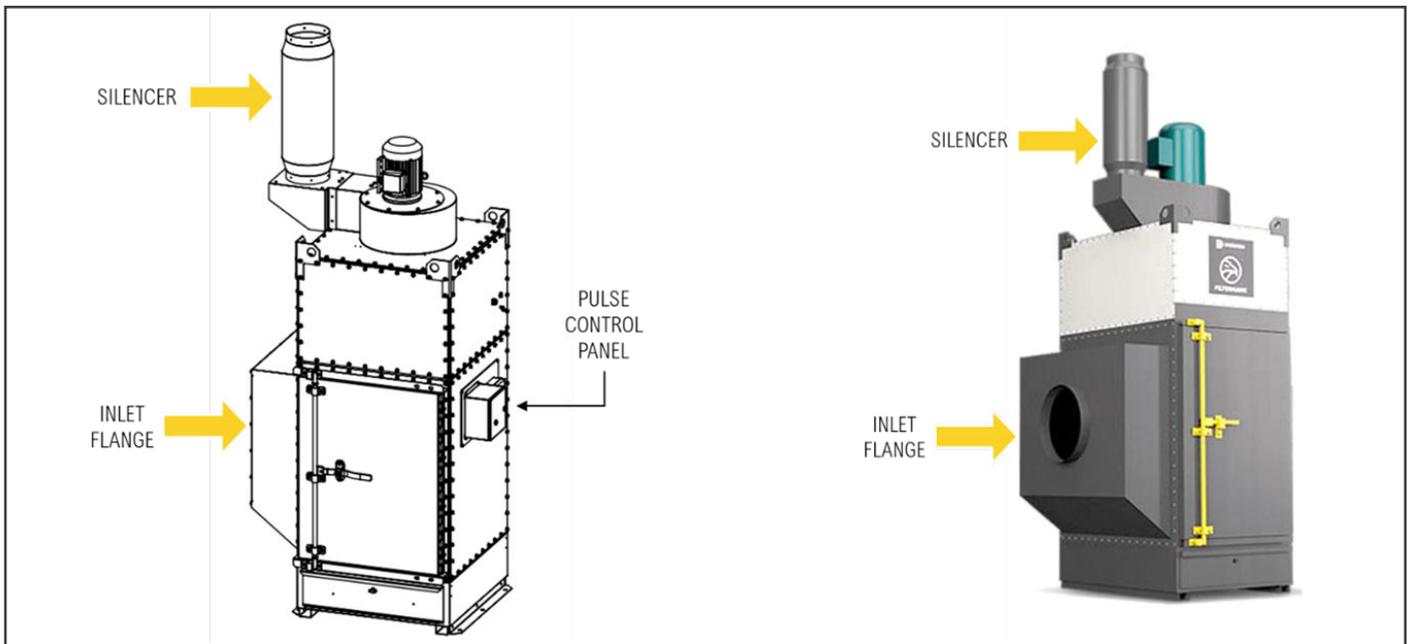
- SAE socket wrench set
- Screwdriver sets
- Impact wrench
- Hammer drill
- Masonry bit
- Floor anchors
- Wire cutters
- Wire nuts
- Electrical tape
- Electrical conduit
- ½" or larger black iron pipe or equivalent compressed air connections
- Thread sealant
- Heavy machinery (forklift or crane)
- Level

6.2 Motor and scroll assembly

For larger motor sizes, the motor and scroll assembly are shipped separately on a pallet rather than installed in the unit.

Installation steps:

1. Using appropriate heavy machinery (forklift or crane), carefully lift the motor and scroll assembly.
2. Position the assembly on top of the Filterhawk unit.
3. Ensure the motor and scroll assembly is positioned so that the silencer is on the same side as the inlet flange for the duct connection, as shown in the illustration below.



4. Align the scroll bracket holes with the corresponding holes on the top of the Filterhawk unit.
5. Secure the assembly using the provided hardware.

6.3 Filterhawk with drawer system

The Drawer system comes factory-installed and requires no additional assembly.

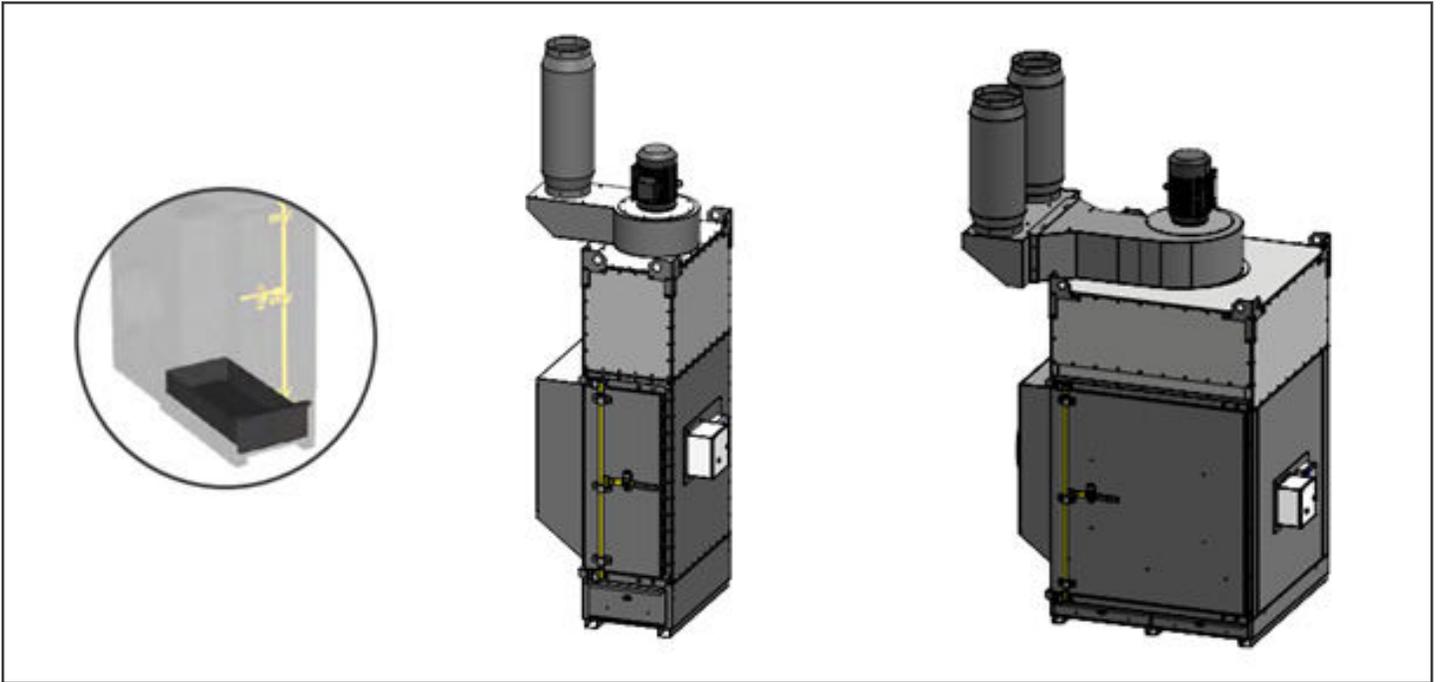
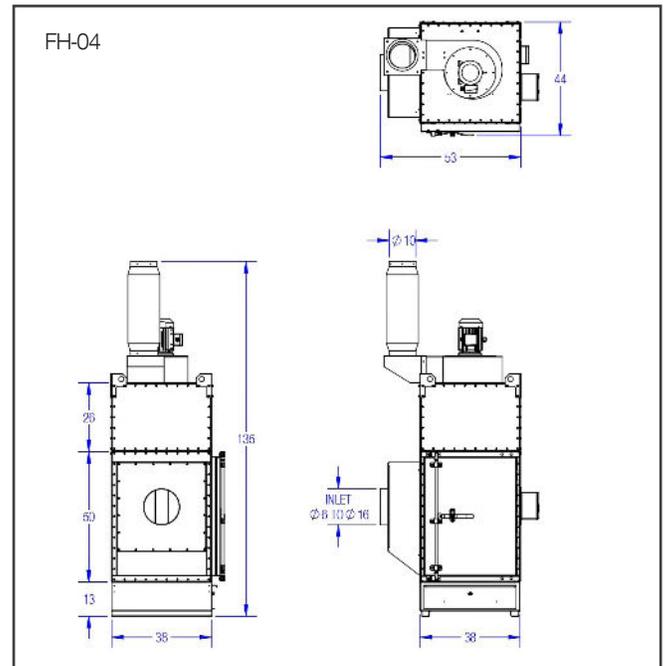
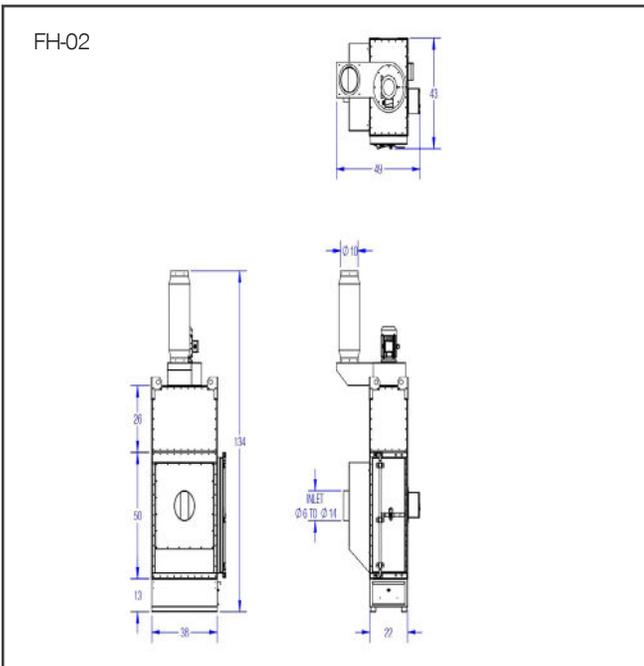
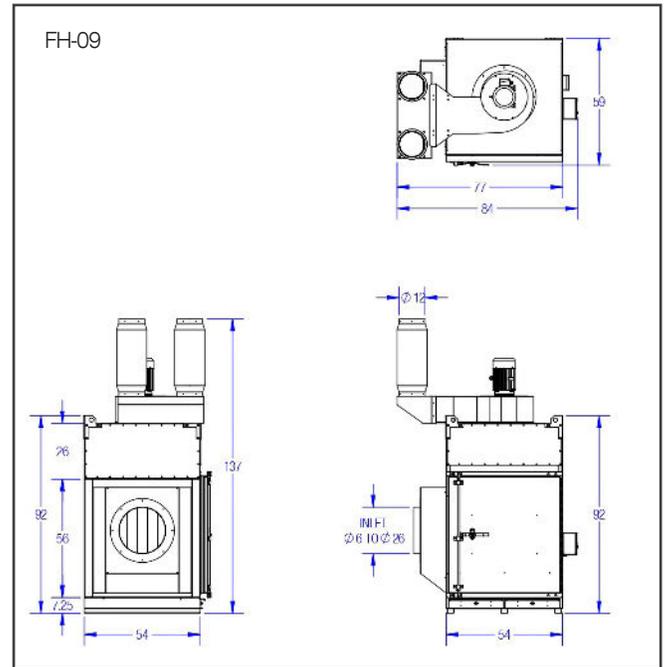
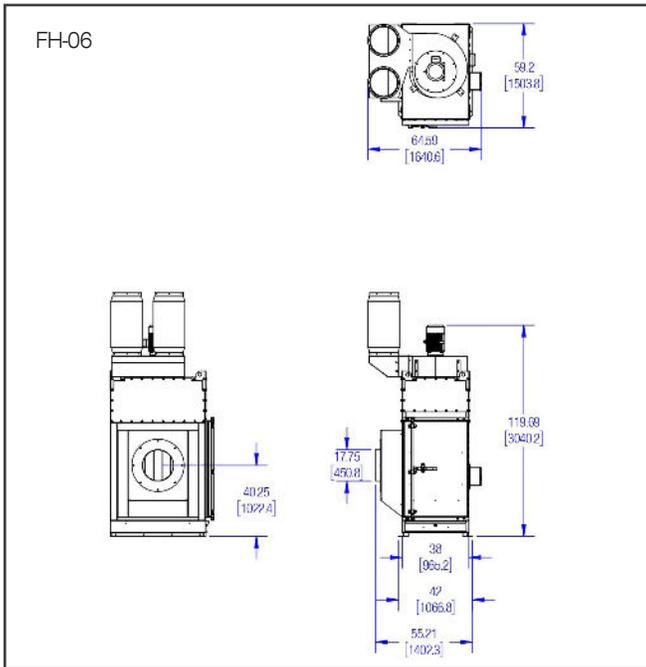


Figure 1. FH-2 and FH-9 with drawer system

Dimensions – Metric system:





6.4 Filterhawk with optional hopper and support leg assembly

For the FH-02, FH-04, FH-06, FH-09 and FH-18 models, the optional hopper and support leg assembly is shipped fully assembled on a skid.

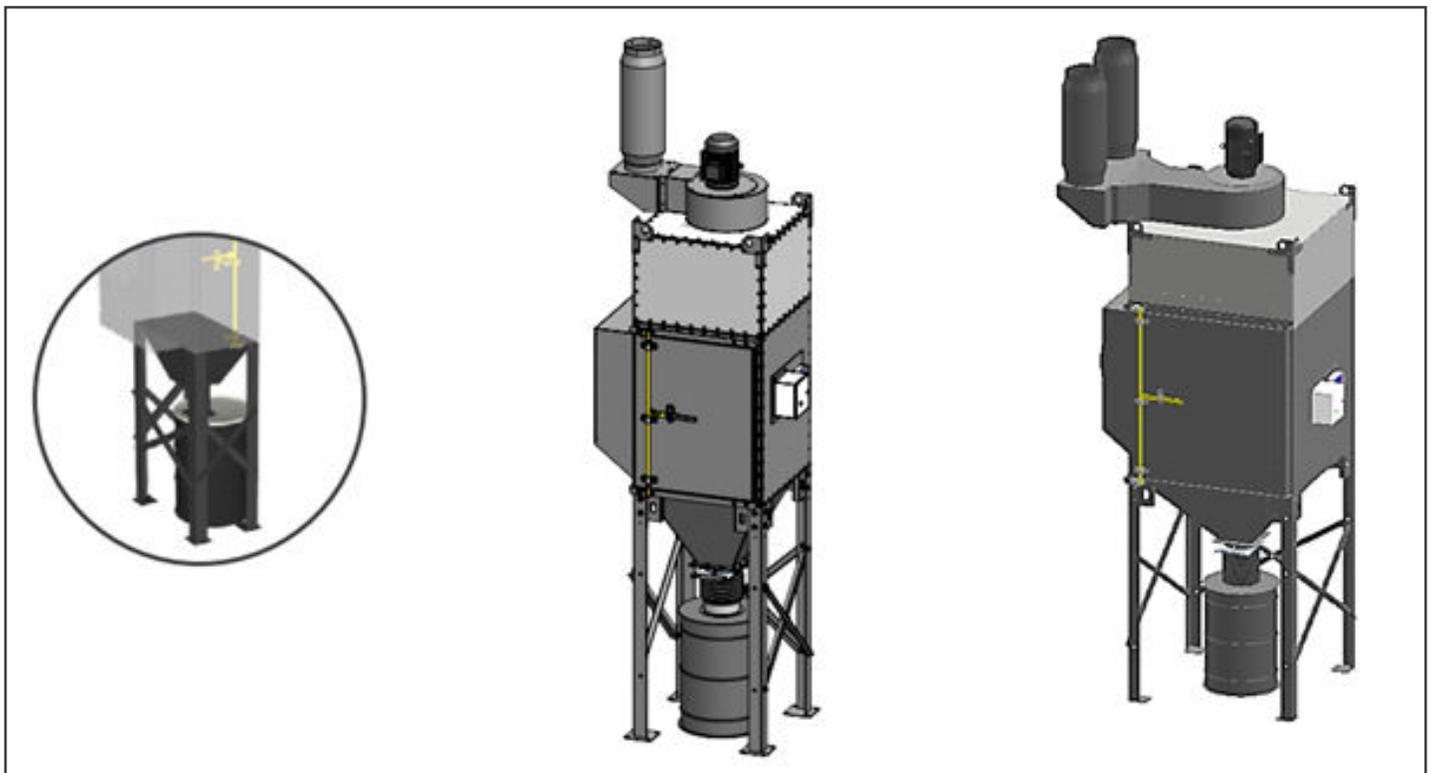
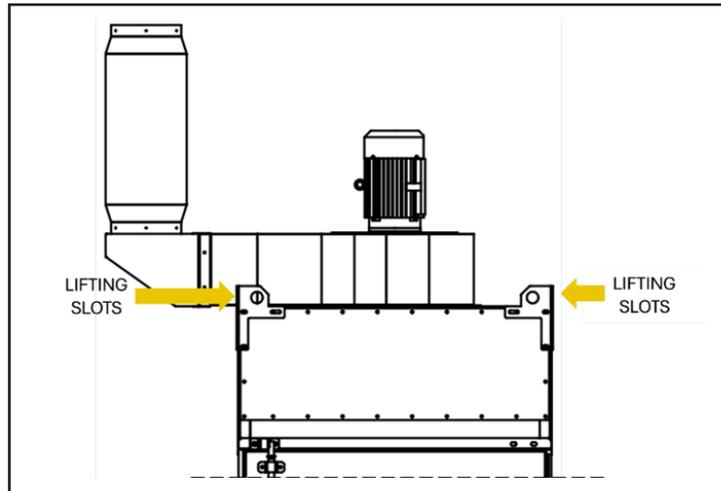


Figure 2. FH-4 and FH-9 with Optional hopper and support Leg Assembly

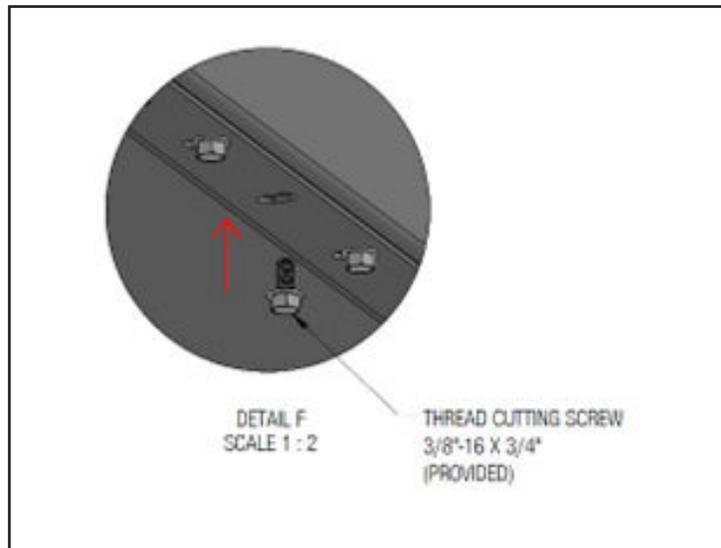
For the FH-27 and FH-36 models, the optional hopper and support leg assemblies are shipped partially preassembled and must be connected on-site following the installation manual. (Refer to the website)

Installation steps:

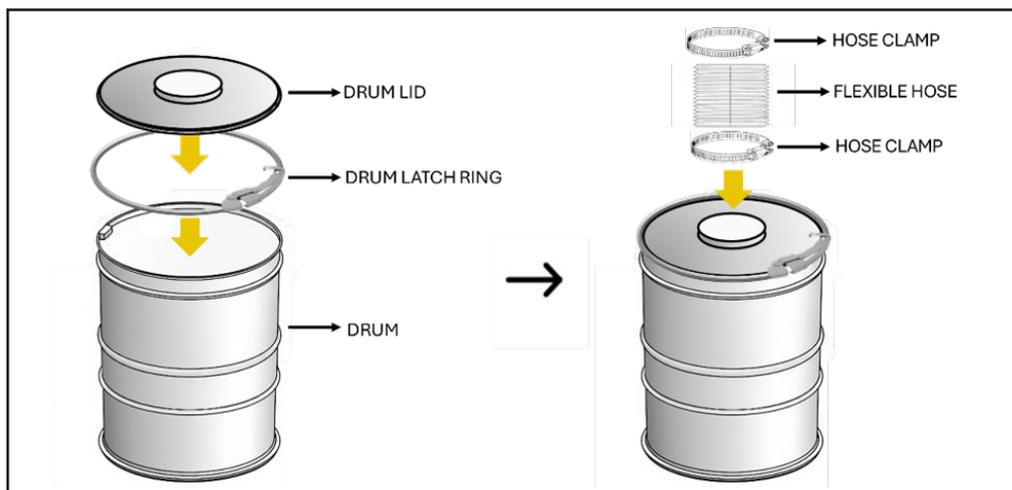
1. Using appropriate heavy equipment (forklift or crane), position the Filterhawk unit on top of the hopper and support leg assembly, lifting it by the slots located at each corner.

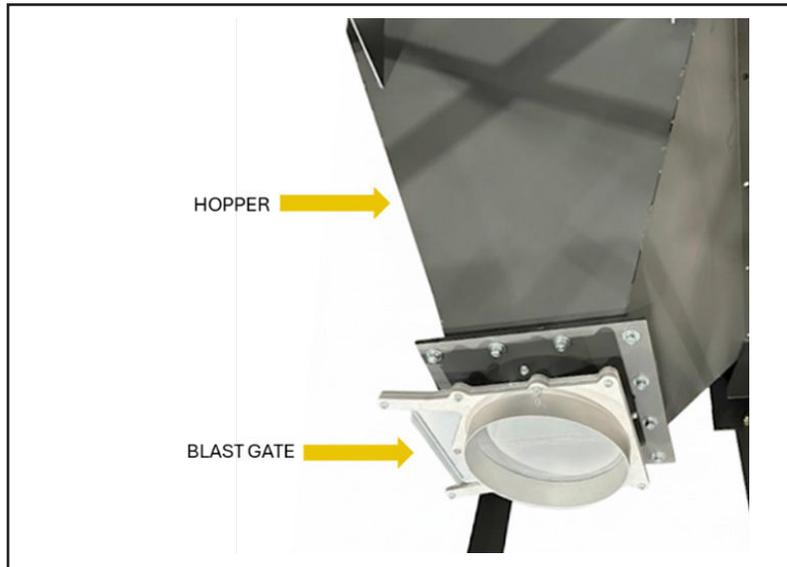


2. Secure the unit by inserting the thread-cutting screws (provided by Diversitech) from the hopper/support leg assembly into the unit. Keep the unit fully supported by the equipment until all screws are installed and tightened.

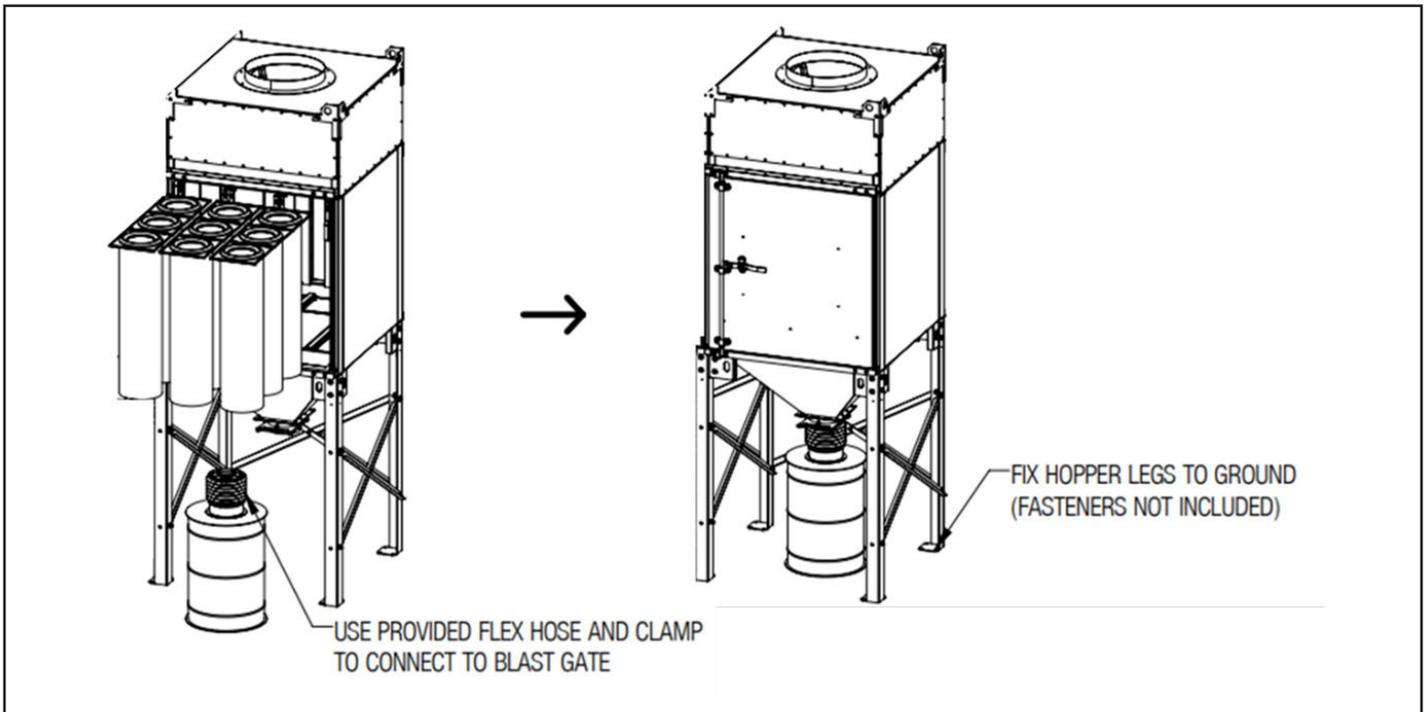


3. Mount the drum kit and securely connect it to the hopper blast gate.

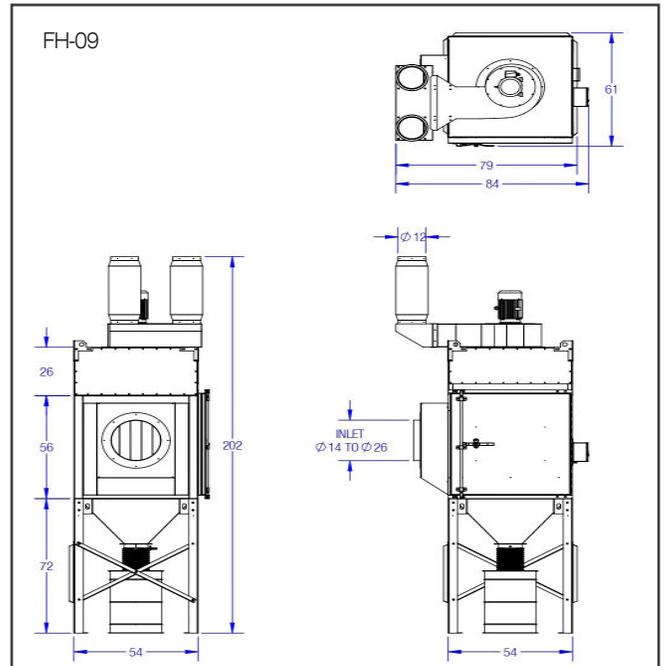
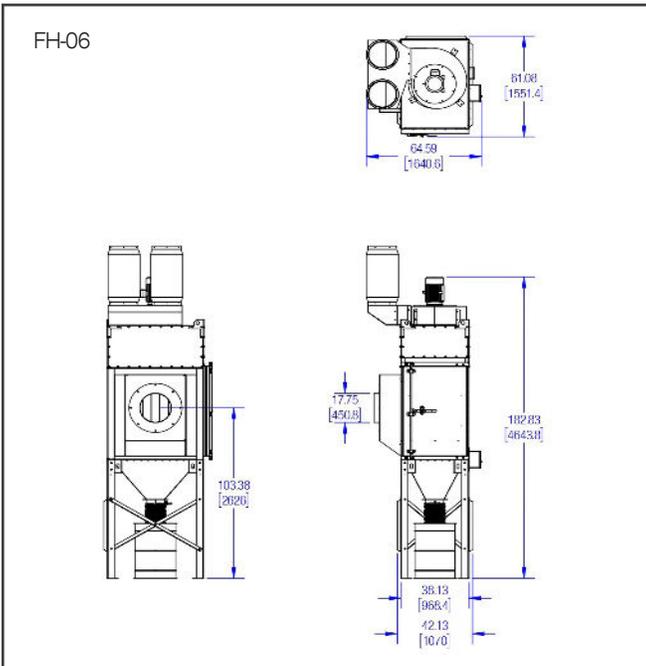
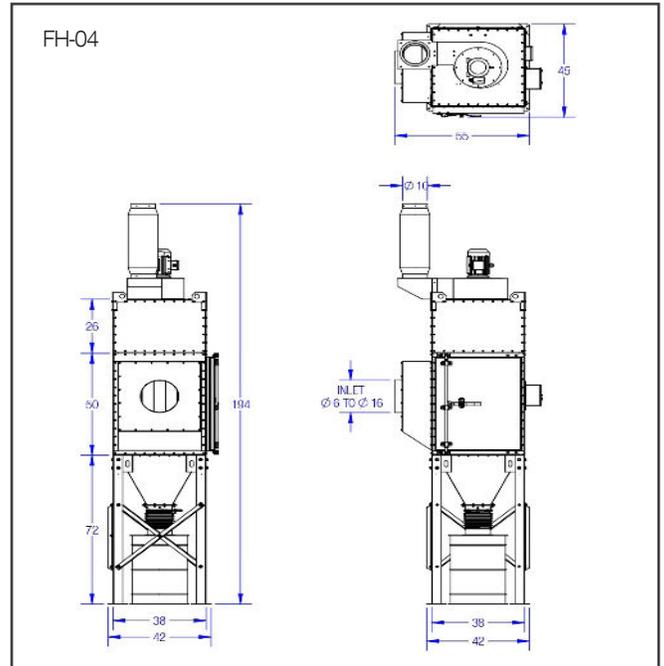
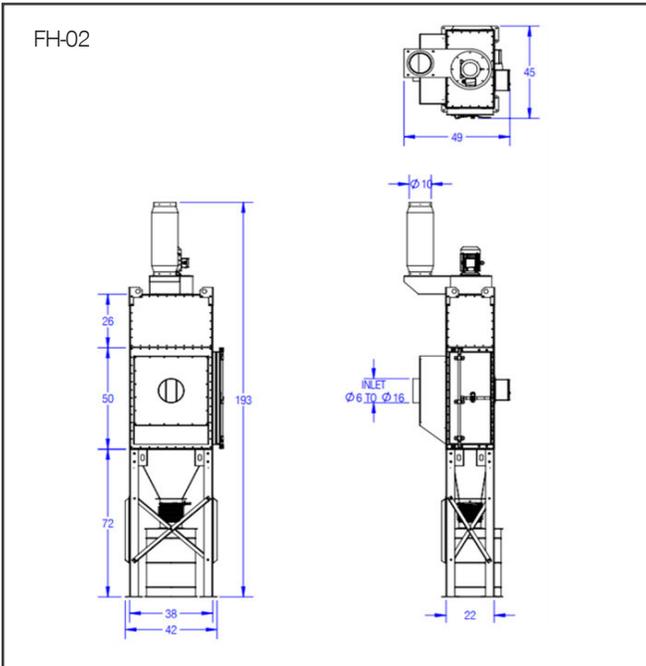




3. Place the cartridge filters inside the Filterhawk unit. For detailed filter installation steps, refer to Section 8. Cartridge Filter installation or Replacement.
4. Secure the support legs to the ground.

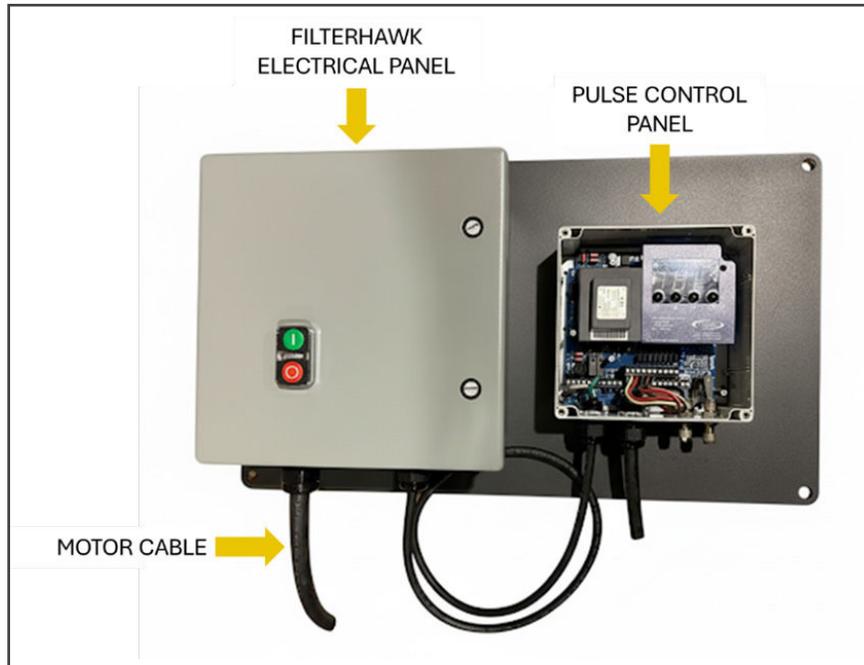


Dimensions – Metric system:

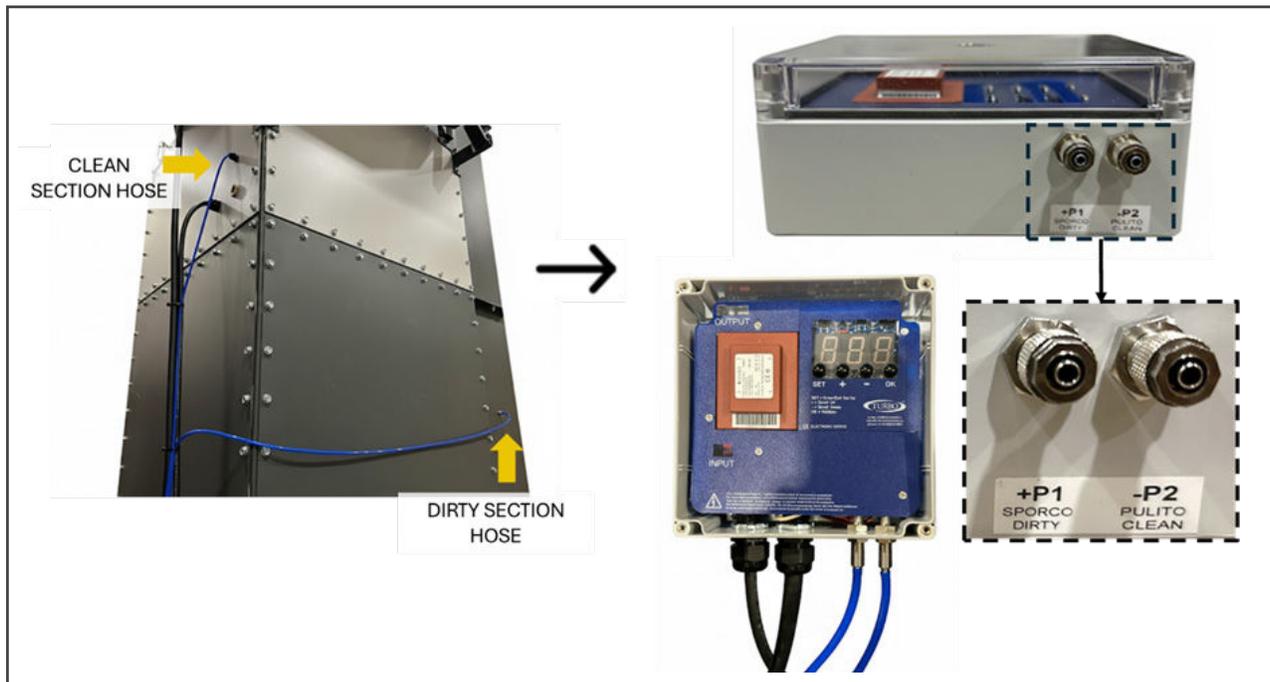


6.4 Filterhawk with optional hopper and support leg assembly

For some Filterhawk models, the motor is shipped on a pallet rather than pre-installed in the dust collector. In such cases, the motor must be wired to the Filterhawk electrical panel following the wiring diagram included inside the panel. The power connection must be performed by a certified electrician, who shall drill a hole in the Filterhawk electrical enclosure and use a cable connector to route the cable.



Connect the Pulse hoses to the Pulse control panel: attach the Clean Section hose to the Clean (-P2) connector and the Dirty Section hose to the Dirty (+P1) connector. Verify the labels on the enclosure before connecting.



6.5 Compressed air connection

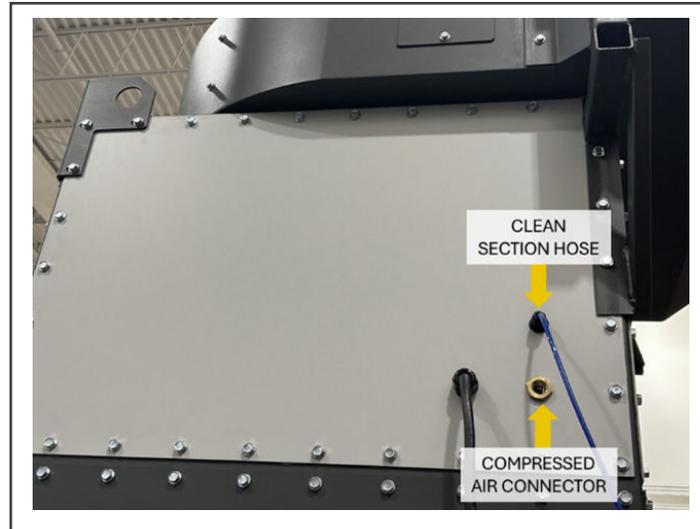
The compressed air line must be connected to the designated connector in the Clean section of the Filterhawk, maintaining an optimal pressure range of 90–105 psi.

Always use clean compressed air to prevent premature filter failure caused by contaminants such as oil or water.

The compressed air system shall include the following components:

1. Manual shut-off valve
2. Filter or separator
3. Air pressure regulator
4. Pressure gauge

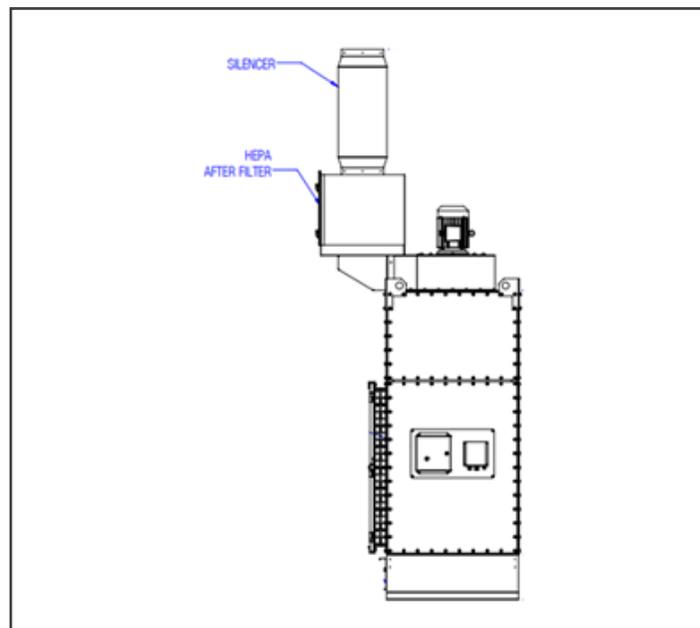
For easier monitoring of system performance, it is recommended to install the first four components close to the Filterhawk.



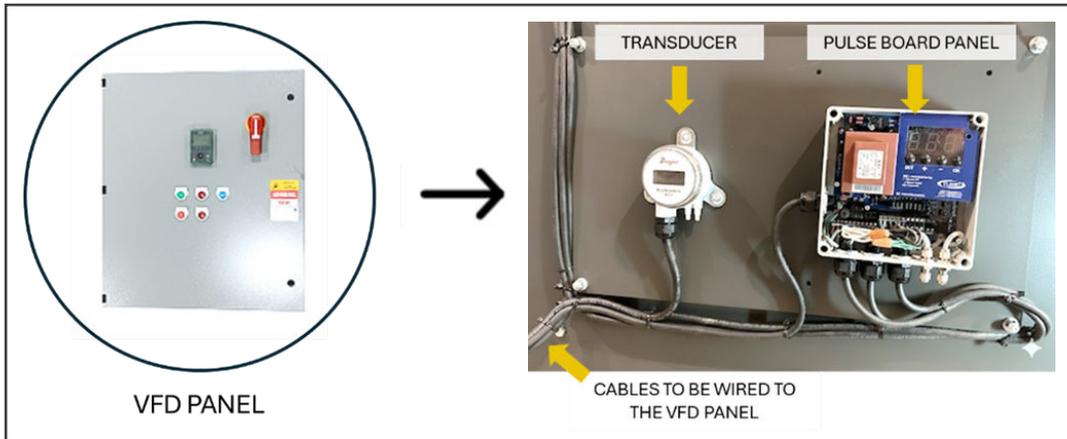
6.6 Options

Filterhawk can be equipped with one or more of the following options:

- HEPA Afterfilter: On some Filterhawk models, the HEPA box must be bolted (hardware provided) to the top of the scroll assembly, as shown in the illustration.
- Silencer: The Silencer is tek-screwed (hardware provided) to the collar plate on top of the scroll assembly. If the Filterhawk is equipped with a HEPA Afterfilter, the silencer is tek-screwed to the collar plate on top of the HEPA box, as shown in the illustration.



- Variable Frequency Drive (VFD): The VFD panel is shipped separately and must be wired to the motor, Pulse Board panel, and, if applicable, the transducer, following the electrical diagram provided inside the panel.



Additional safety Options:

- Abort damper: Mounted on the return duct to instantly redirect and release air to the atmosphere upon detecting sparks or flames.



Abort Damper

- Blowback damper: Boltable inlet and outlet ring installed at the inlet to prevent re-entrainment of dust when the blower is off and provide a sealed barrier in case of fire, stopping smoke from returning through the ductwork.



Blowback Damper

- Explosion Vent: This optional feature comes factory-installed on the dust collector.



Explosion Vent

- Spark Arrestor: In-line spark traps are installed in the ducting of fume & dust collection systems, and are designed to greatly reduce the possibility of fire in the collection systems. With no moving parts or power requirements, as well as minimal pressure loss.



In-Line Spark Trap
(Installed in duct)

- Weather kit: This optional component is shipped separately and should be installed by the dust collector owner.



Weather Kit
(Outdoor Installation)

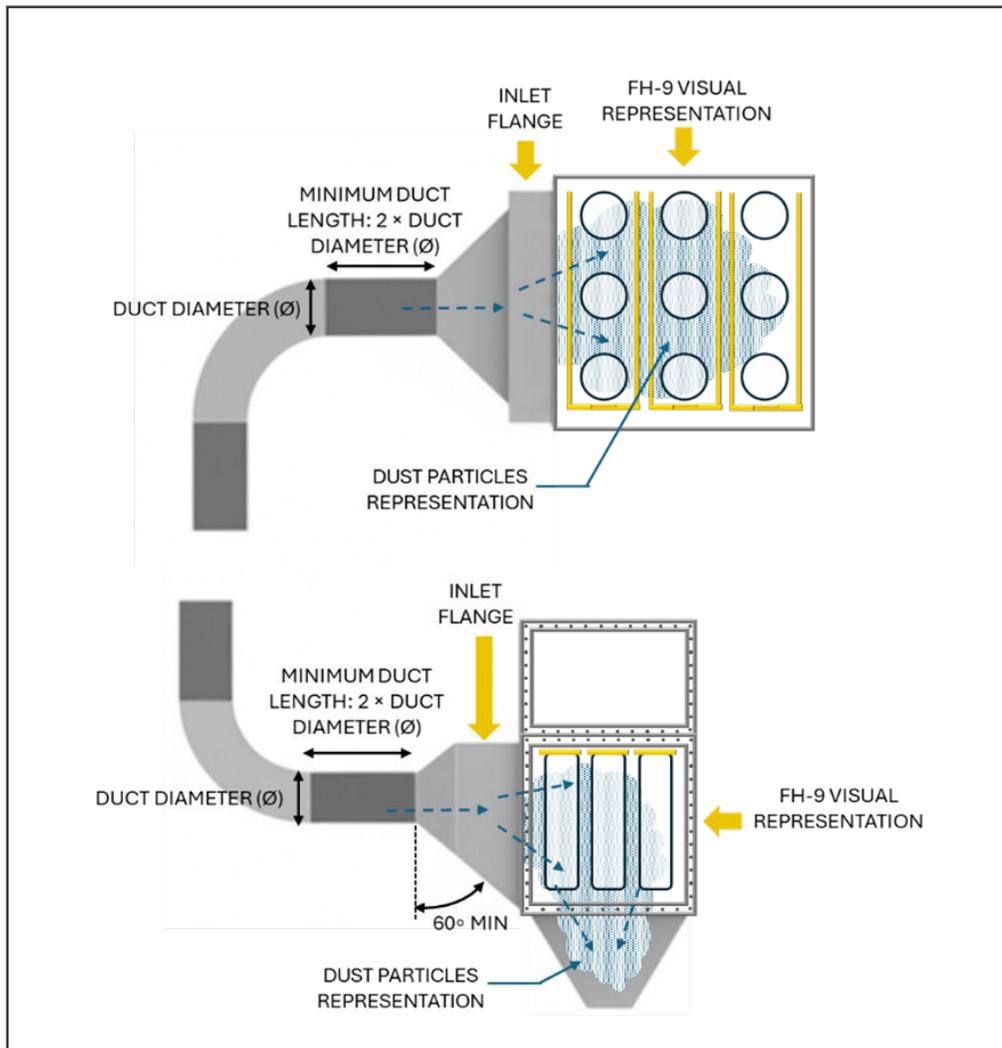
- Fire Detection and Suppression System: Single-zone control panel, dual high-sensitivity IR spark detectors with self-test, supervised spray assembly with water shutoff, 24 V DC alarm with backup batteries.

6.7 Inlet duct design

Ductwork design depends on the specific location of the Filterhawk.
Follow these guidelines to customize the installation for your site.

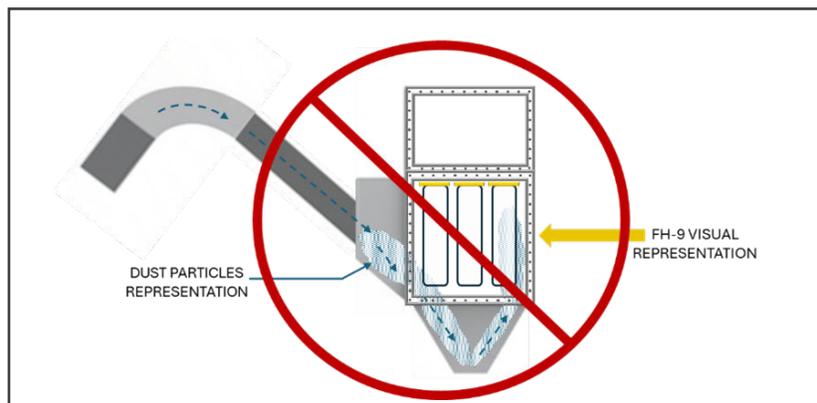
1. To ensure optimal airflow and minimize turbulence, the duct connected to the inlet flange should be straight and have a minimum length of at least two times the duct diameter.
2. The minimum angle from the duct to the inlet flange is 60°.

The illustration below shows the **recommended installation design**.



The following examples show installations that are not recommended:

- In the first illustration, the duct enters the inlet flange at 0°, which is below the 60° minimum. This can cause previously filtered dust to re-enter the air stream.



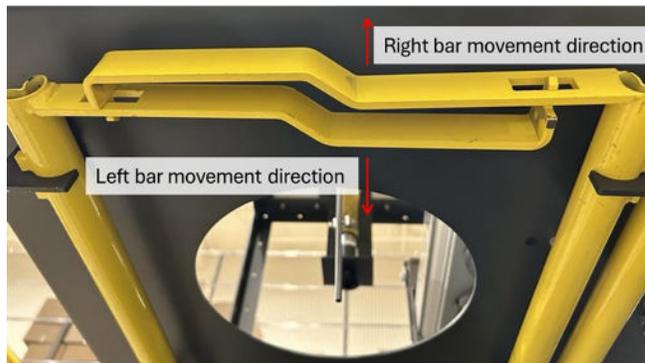
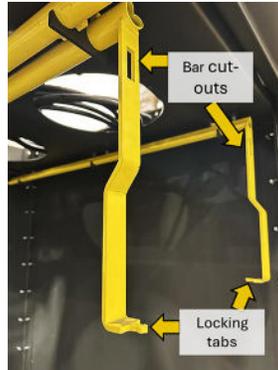
- In the second illustration, the duct is too short and bends too sharply, directing airflow to only one section of the Filterhawk and causing uneven filter loading.

SECTION 7 - CARTRIDGE FILTER INSTALLATION OR REPLACEMENT

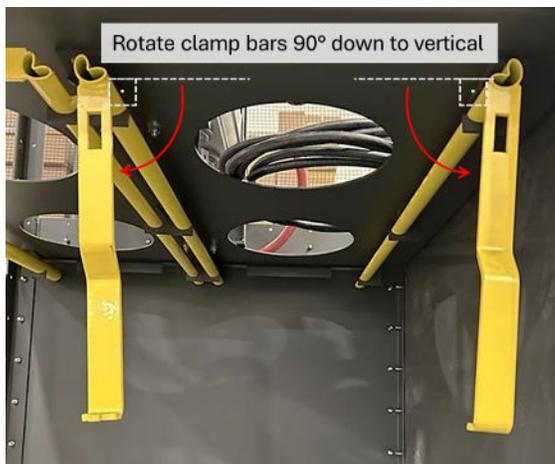
Multiple option types of replacement filters are available.

Contact Diversitech for assistance in selecting the most suitable replacement filters for your application.

1. **Disconnect all power and air sources. Shut off electrical power to the fan and control box and disconnect the compressed air supply. Bleed all air from the air tank.**
2. **For replacements, keep pulsing the collector for 20 more minutes after the fan shuts down; this will make the cartridge filters lighter and more convenient to move.**
3. **Removing Old Cartridges:**
 - I. Open the unit's front access doors completely.
 - II. Release the clamp bars by lifting and moving the right bar toward you and the left bar away from you until both locking tabs disengage from the cut-outs.



- III. Rotate both clamp bars down 90° to a vertical position to clear the path for the cartridges.



- IV. Slide the old filter cartridges out of the clamp bar channels to remove them.
- V. Remove dust from the tube sheet surface where the filter gasket contacts.

4. Installing New Cartridges:

- I. Carefully unpack a new cartridge, avoiding any damage to the filter media. Ensure the clamp bars are fully open and won't obstruct the installation.
- II. Hold the new cartridge by its top metal pan and set it onto the clamp bar channels.
- III. Slide the cartridge forward, pushing only on the metal pan and not the filter media. Push it just far enough to allow space for the next cartridge.
- IV. Repeat this process until the row is full.

5. Sealing the New Cartridges:

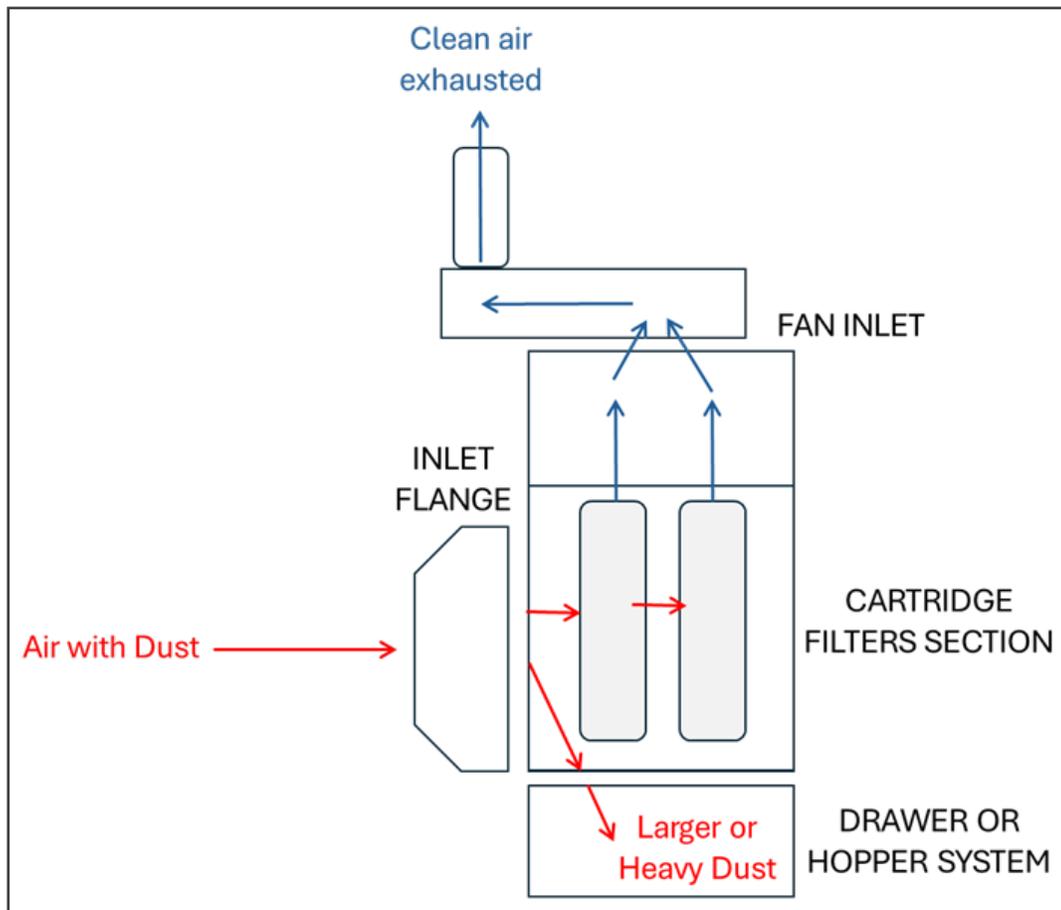
- I. Re - engage the clamp bars to seal the new cartridges. Lift the left clamp bar to its original horizontal position while pushing it away from you.
- II. Lift the right clamp bar to its original horizontal position, making sure the locking tabs on both bars align correctly with the cut-outs.
- III. Insert the left clamp bar tab into the cut-out on the right bar, and the right clamp bar tab into the cut-out on the left bar.
- IV. Release the clamp bars. If the tabs do not stay in place, gently bend the bars for a proper fit.
- V. Repeat these steps for all remaining cartridge rows.

SECTION 8 - SYSTEM OPERATION

The Diversitech Filterhawk dust collector, as described in this manual, is engineered for the collection of welding fumes and the capture of airborne particles produced during mixing, sanding, grinding, or cutting operations involving wood, metal, fiberglass, plastics, advanced composites, or comparable materials.

Operation of the Filterhawk:

1. Dust-laden air enters the inlet.
2. A baffle directs large or heavy particles to drop into the drawer or hopper system.
3. Air passes through the filter media from the outside to the inside of the filter cartridge, while dust collects on the exterior surface of the media.
4. The filtered air flows into the clean-air plenum, enters the fan inlet, and is then exhausted.
5. Clean air is discharged from the system.



8.1 Filter

For the filters to operate effectively, a layer of dust—known as the ‘dust cake’—must accumulate on their surface. While this buildup enhances filtration efficiency, it also naturally reduces airflow over time.

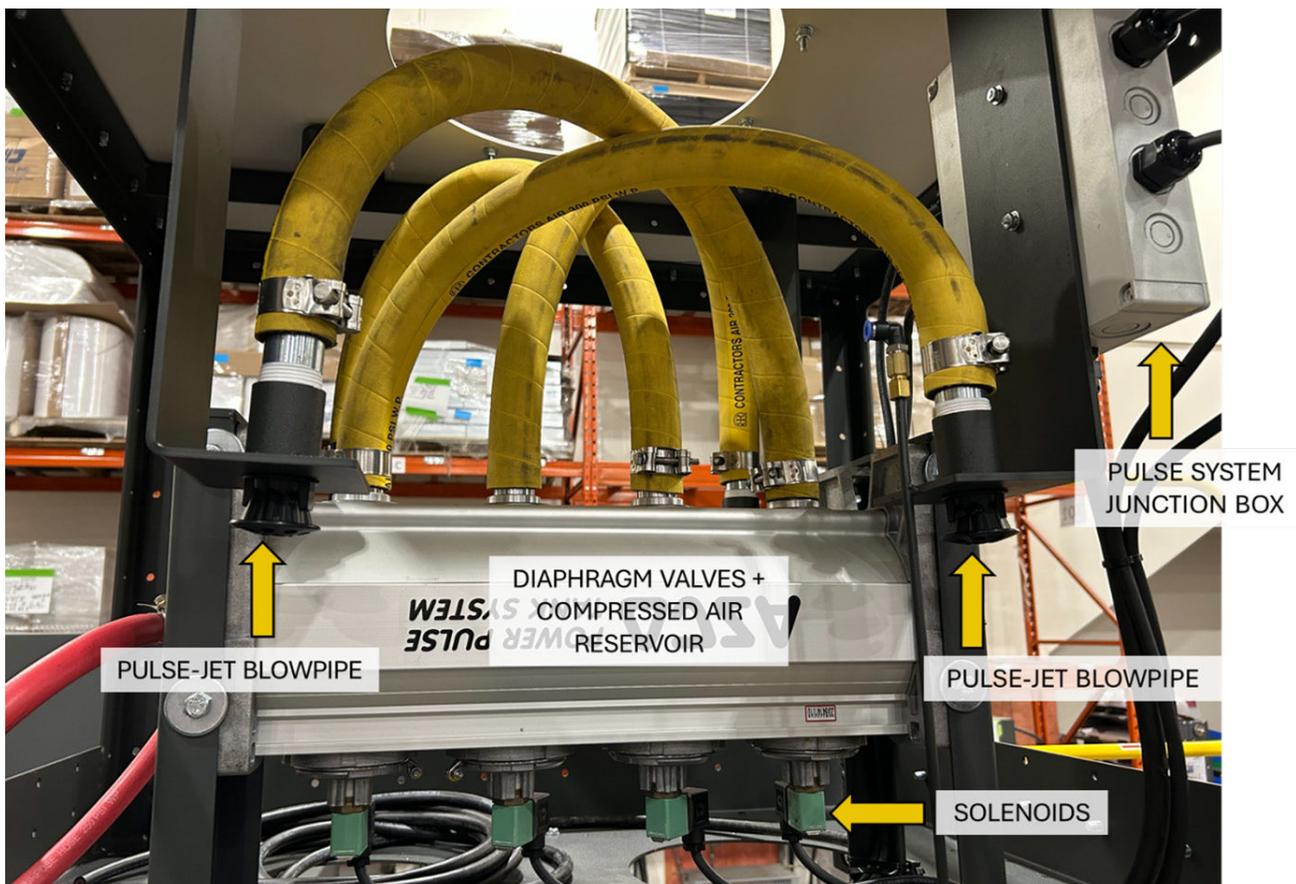
Filters must be cleaned periodically, requiring a balance between dust cake accumulation, cleaning cycles, and airflow reduction.

8.2 Cleaning system

The Filterhawk filters are cleaned automatically during operation, so machine shutdown is not required.

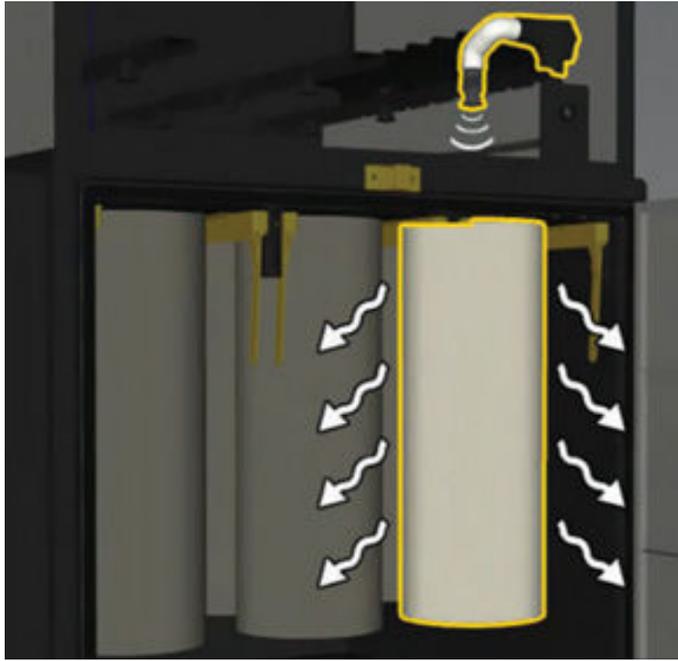
The cleaning cycle reverses airflow through the filter media in pulses, dislodging accumulated dust. Filters are cleaned sequentially, allowing the remaining filters to continue purifying the air without interruption.

Cleaning system components:



Operation:

1. Connect a supply of clean, dry compressed air (90–105 PSI) to the compressed air reservoir.
2. Each solenoid-operated valve controls one diaphragm valve.
3. Each diaphragm valve controls one pulse-jet blowpipe.
4. Each pulse-jet blowpipe has a nozzle positioned directly above of a cartridge filter.
5. When the pulse control energizes the solenoid, air pressure is released through the exhaust port.
6. This releases pressure in the outer chamber of the diaphragm valve.
7. The resulting pressure differential causes the diaphragm valve to open.
8. Compressed air from the reservoir is discharged into the pulse-jet blowpipe.
9. The pulse air accelerates through the nozzle's reduced diameter.
10. Air wave travels down the full internal length of the cartridge, dislodging dust accumulated on the external surface of the filter.
11. Each filter is pulsed separately which reduces internal static pressure extending filter life and overall dust collector performance.



8.3 Pulse control panel

The pulse control panel is connected either to the SDS Panel (Starter/Disconnect/Selector or Soft Starter Panel) or to the VFD Panel (Variable Frequency Drive Panel), depending on the specific Filterhawk configuration model.

Diversitech uses the E2T series pulse control panel, which features a front display with four round buttons for navigation, control, and display activation.



Navigation instructions:

- Press SET to open or close the programming menu.
- Use + and - to:
 - ◊ Select functions
 - ◊ Increase/decrease values
 - ◊ View the total hour counter (+)
 - ◊ View the maintenance counter (-)
- Press OK to confirm entries and reset alarms.

To activate the manual solenoid test, select function F06 from the menu.

For more details, refer to the ECONOMIZER SERIES E2T User Manual by Turbo.

8.4 Recommended Pulse control panel settings

The Filterhawk comes with the following recommended settings pre-programmed:

Pulse Duration: 200 milliseconds. This corresponds to the solenoid activation time, which is the duration the valve stays open.

Pulse Pause Time between Solenoid Valves: 20 seconds.

The pulse frequency determines how often the system cleans the cartridges with a blast of compressed air.

- ◇ **Higher pulse frequency** (a longer interval between pulses) reduces compressed air consumption. This is ideal for applications with light dust loads.
- ◇ **Lower pulse frequency** (a shorter interval between pulses) increases compressed air consumption. This may be necessary for applications with heavy dust loads or dust that doesn't easily release from the cartridges.

Differential Pressure (dP) Settings: These settings control when the cleaning system starts and stops based on the pressure difference across the filters.

- ◇ **Cycle Start - High dP Set Point: 3.2 in.wg.** This value triggers the cleaning system to start.
- ◇ **Cycle Stop - Low dP Set Point: 1.6 in.wg.** This value stops the cleaning system once the pressure has dropped to this level.
- ◇ **Max dP Alarm: 6 in.wg.** This alarm protects the cartridges from damage caused by high differential pressure. A filter clog is indicated if the high dP condition persists for more than 20 seconds.

For assistance with custom settings, please contact your Diversitech representative.

Mode	Description	Setting
F1	Mode of operation	2 - Automatic with forced cycle
F2	Pulse Duration	0.2 Second
F3	Pulse Pause Time between Solenoid Valves (Fan ON)	20 Seconds
F4	Number of valves	It depends on the unit
F5	Output voltage	115 Vac
F6	Manual activation of the solenoid valves	Press SET to activate the set output
F7	Zero dP threshold	0.00 inch WC.
F8	Cycle Start - High DP Set Point	3.2 inch WC.
F9	Cycle Stop - Low DP Set Point	1.6 inch WC.
F10	Max dP Alarm	6 inch WC.
F11	Fan OFF Detection Method: The system identifies the fan status as OFF using either of the following methods: 0 – via motor starter contacts; 1 – via differential pressure (dP) signal	1
F12	dP setting for fan OFF detection (active if F11 = 1)	0.5 inch WC.
F13	Number of cycles the system executes in pulse mode following shutdown	5
F14	Post cleaning mode pausetime between solenoid valves (Fan OFF)	10 Seconds
F15	Maintenance frequency expressed in tens of hours	100
F16	Maintenance deadline alarm enable	0 (Disabled)
F17	Maintenance hour counter reset	0 (Disabled)
F18	Precoating function enabling	0 (Disabled)

Mode	Description	Setting
F19	dP threshold for precoating function (pulsing is suspended until this level is reached)	8 inch WC.
F20	Enabling Minimum dP alarm function if detected for longer than 60 seconds	0 (Disabled)
F21	Minimum dP alarm threshold	0.8 inch WC.
F22	Forced cleaning cycle units, only operates if the mode F1 = 2. 0 for Minutes and 1 for Hours	0 (Minutes)
F23	Setting time interval for Forced cleaning cycle in relation to the choice of mode F22.	10
F24	Exclusion of valve in short circuit 0 – the valve in short is tested at each cycle 1 – when the valve is in short is excluded from the cycle and is not rechecked	0

8.5 Variable Frequency Drive (VFD)

The VFD is shipped pre-programmed and ready for use. If reprogramming is required, follow the steps below.



1. On the Key menu check the status of the items below:
 - Terminal star 1: OK
 - AI1: OK
 - Bypass: Change from Enable to Disabled

2. Return to the Key main Menu:
 - Select P: Parameters
 - ◊ Select P1: Basic parameters
 - » P1.1 Min frequency: Add 20 Hz
 - » P1.2 Max frequency: Add 60 Hz
 - » P1.3 Acceleration time 1: Add 20s
 - » P1.5 Motor Nominal current: Enter the value as shown on the motor nameplate
 - » P1.6 Motor Nominal speed: Enter the value as shown on the motor nameplate
 - » P1.7 Motor Power Factor: Enter the value as shown on the motor nameplate
 - » P1.8 Motor nominal voltage: Enter the value as shown on the motor nameplate
 - » P1.9 Motor Nominal Frequency: Enter the value as shown on the motor nameplate
 - ◊ Select P2: Inputs
 - » Select P2.4 AI1 Settings
 - P2.4.1 AI1 Mode: Select 0 – 10V
 - P2.4.2 AI1 Signal range: Select 20 – 100%/4-20mA/2-10V
 - P2.4.6 AI1 Signal invert: Select 1 (Inverted)
 - » Select P2.2 Digital Input
 - P2.2.3 IO Terminal 1 Start Signal 2: Select DigIn = “NORMALLY OPEN”
 - P2.2.18 Fault reset: Make sure that the DigIn = 4
 - » Select P3: Outputs
 - P3.1 Digital outputs
 - P3.1.2 R01 Function: Select “RUN”
 - P3.1.5 R02 Function: Select “NOT USED”
 - P3.1.8 R03 Function: Select “FAULT”
 - » Select P13: System
 - P13.1 Basic Setting
 - ◊ P13.1.14 Fan Control: Select “RUN FOLLOW”

The pressure transducer monitors the pressure drop across the filters and sends a signal to the Variable Frequency Drive (VFD). Based on this signal, the VFD automatically adjusts the fan speed to maintain proper airflow and indicate when the filters require maintenance. To enable this functionality, the VFD must be set to **AUTO Mode**.



Always stop the unit using the Stop button on the control panel before changing between operation modes. Switching modes while the unit is running may cause improper operation or equipment damage.

- **VFD AUTO Mode**

In AUTO Mode, the VFD relies on the transducer signal (pressure differential) to automatically adjust the motor speed. The transducer's starting frequency is set to 40 Hz. The table below lists other available configuration options.

PRESSURE UNIT SELECTION - Dip switch 3 Down (OFF)			
Dip Switch 7-8	Starting Hertz	DP (Turbo)	Transducer (W.C)
Down-Down	56	1.44	1.2
Up-Down	56	1.32	1.1
Down-Up	52	1.24	0.9
Up-Up	40	0.84	0.6
VELOCITY/FLOW UNIT SELECTION - Dip switch 3 Up (ON)			
Dip Switch 7-8	Starting Hertz	DP (Turbo)	Transducer (FPM)
Down-Down	50	1.24	3700
Up-Down	48	1.12	3500
Down-Up	45	1.04	3200
Up-Up	35	0.76	2600

Steps to Enable AUTO Mode:

1. Press the AUTO button on the VDF key.
 - Confirm that the AUTO indicator light (top left) is illuminated.
2. The VFD will now automatically regulate fan speed according to the transducer signal.

- **VFD MANUAL Mode**

If the transducer fails or the AUTO function needs to be bypassed, the VFD can be placed in MANUAL Mode. This allows the operator to directly control motor speed by setting the frequency (Hz).

Steps to Switch to MANUAL Mode:

1. If the AUTO light is on, Press the OFF button on the VFD key to exit AUTO mode.
2. Once the AUTO light turns off, press the HAND button on the VFD key.
3. The display will show the reference frequency (Hz) flashing.
4. Use the right arrow button to adjust the starting frequency as required.
5. Press OK to confirm and start the drive at the desired frequency.

8.7 Startup procedure

1. Perform a System Check before starting the unit:
 - Inspect compressed air connections.
 - Ensure the airflow does not exceed the unit's design specifications.
 - Check all electrical wiring for proper connections.
 - Ensure all filters are correctly installed and firmly secured.
 - Ensure the collector door is properly closed and latched.
 - If the dust collector is equipped with a hopper, ensure that the blast gate is fully open.
2. Supply compressed air and electrical power to the collector.
3. Verify that the fan rotates in the correct direction, as indicated by the arrow
4. If the Filterhawk is equipped with a damper, adjust it to the desired airflow and lock the damper in position.
5. Start the dust collector by pressing the START / I button on the electrical panel

8.8 Shutdown procedure

1. Stop the dust-generating operation.
2. Allow the fan, dust removal, and cleaning systems to run for at least 20 minutes after the process is complete. This is crucial for purging any residual moisture from the collector.
3. Turn off the fan.
4. If the Filterhawk is located outdoors or is prone to condensation, you must install a heater. The heater will allow warm air to pass through the collector during shutdown.

SECTION 9 - ROUTINE INSPECTION & PREVENTIVE MAINTENANCE

Regular maintenance of the unit is key to achieving consistent performance and a long service life.

By keeping track of pressure drop, airflow, and cleaning schedules, any required maintenance can be performed promptly.

This helps minimize wear, avoid unexpected downtime, and prolong the life of both the filter cartridges and other system components.

9.1 Hopper and Drum kit

To maintain safe and efficient operation, the hopper and drum kit shall be inspected regularly. Follow the guidelines below:

- Check the hopper and drum kit at the start and end of each shift.
- Keep material flowing freely from the hopper into the drum; clear any buildup or blockages.
- Do not use the hopper for storing material.
- Empty and replace the drum kit regularly; do not overfill.
- Dispose of waste according to local regulations.

9.2 Solenoid and Diaphragm Valves

Periodic cleaning is recommended, with timing based on media type, usage, and compressed air quality. Inspect all components for wear during maintenance.

For more information, refer to the ASCO 355B Series Tank System manual.

9.3 Filter Consumables

Replace filters if any of the following apply:

- Differential pressure stays above 6 in. w.g. after cleaning.
- In service over 2 years.
- Damaged by moisture, heat, or other conditions.

9.4 Metal parts

Treat the inner and outer surfaces of your Filterhawk like any painted metal. Regularly inspect for corrosion, scratches, or other surface damage.

9.5 Compressed air system

Regular inspection of the compressed air system is essential for the Filterhawk, as it directly affects filter cleaning and overall performance. Check the following components:

- **Shut-off valve:** Confirm it opens and closes properly.
- **Pressure level:** Ensure it reaches the recommended range.
- **Solenoid valves:** Check for leaks and proper operation.
- **Fittings:** Verify all clamps and connections are secure, with no air escaping.
- **Compressed air reservoir:** Drain accumulated moisture regularly and inspect the tank for corrosion, cracks, or other damage to maintain structural integrity.
- **Pulse Jet Nozzle:** Inspect for clogs or blockages, verify proper alignment, and check for wear, cracks, or damage that could reduce cleaning efficiency.

Additionally, inspect the entire compressed air system for leaks to maintain optimal performance.

9.6 Transducer

Regularly check and clean the transducer, verify wiring and pressure readings, recalibrate as necessary using a known reference pressure, and keep it protected from extreme temperatures, moisture, corrosive substances, and upstream contamination.

9.7 Motor

To ensure reliable operation and extend the life of your dust collector motor, perform the following preventive maintenance regularly.

- Check for dust, debris, corrosion, or loose bolts.
- Look for signs of overheating such as discoloration or unusual smells.
- Examine shafts and couplings for wear or damage.
- Run the motor and listen for unusual noises.

9.8 Routine checking recommendation

Daily:

- Monitor control indicators for any alarms.
- Verify that the timer is sequencing correctly.
- Ensure valves are operating properly and in the correct sequence

Weekly:

- Inspect cartridges for visible damage or wear.
- Check the hopper and drum kit for proper operation.
- Examine air lines for clogs.
- Verify compressed air pressure is within the required range.

Monthly:

- Inspect the motor, fan or blower, and dust collector metal parts for signs of corrosion.
- Clean dust from the motor housing, vents, and cooling fins to prevent overheating.
- Check for dust or material buildup in the fan or blower.
- Ensure proper alignment of the motor with the fan or blower.
- Inspect and lubricate components as needed.
- Examine hoses and clamps for wear or damage.
- Inspect access doors and seals for leaks or deterioration.

SECTION 10 - TROUBLE SHOOTING GUIDE

Low Air Pressure – Causes & Solutions

Cause	Solution
Regulator set to low	Adjust regulator to maintain 80–100 psi compressed air
	Install a regulator or gauge on the air header, if possible
Supply line too small	Ensure compressed air supply line is sized correctly
Compressor too small (for total plan requirements)	Perform a compressed air audit
	Reduce consumption where possible
	Repair leaks and eliminate unnecessary air loss
	Upgrade to a larger compressor, or add an additional compressor to the system
Excessive compressed air consumption	Inspect for leaks in the compressed air system and repair as needed
	Ensure the air header drain valve is closed
	Check that the diaphragm is not stuck in the open position
Restrictions in compressed air piping	Verify compressed air line is clean and free of obstructions
	Ensure hoses to the air header are free of kinks
	Check all valves in the line and confirm they are fully open

High pressure drop – Causes & Solutions

Cause	Solution
Cleaning mechanism not properly adjusted	Increase cleaning frequency
	Perform shutdown for PCC (Pulse cleaning cycle)
	Inspect diaphragms and solenoids; repair or replace as needed
	Check Pulse control panel performance; adjust or repair if required
	Verify compressed air supply is within 80–100 psi
Pulse control panel failure	Consult the Pulse control panel manual
	Verify controller is operational
	Check that power connections are correct and secure
	Confirm the timer cycles through all contact points properly
	Check output on all terminals
Pulse Valve failure	Inspect wiring between the controller and solenoid valves
	Check tubing between solenoid valves and diaphragms
	Inspect diaphragms; repair or replace if needed
	Inspect solenoid valves; repair or replace if required
Blinding of Filter Media	Compare designed airflow to actual airflow and adjust dampers accordingly
	Change filter media type (consult Diversitech Technical Services)
	Perform off-line cleaning
	Increase cleaning frequency (manual or automated)

Cause	Solution
End of Cartridge service life	Replace cartridges
Improper start up of collector	Restart the collector following the procedure in the manual.
Moisture in collector	Keep the cleaning system running for 20 minutes after process shutdown
	Preheat unit before operation
Temperature too high	Introduce dilution air to reduce temperature in the collector
	Install media rated for higher temperatures if required

Poor Airflow – Causes & Solutions

Cause	Solution
Fan malfunction	Correct motor wiring if wheel rotation is reversed
	Replace fan wheel if damaged
	Correct wheel orientation if mounted backwards
	Replace motor if operating temperature is too high
	Repair or replace bent shaft
	Clean fan to remove dust or dirt buildup
	Lubricate, repair, or replace worn bearings
	Inspect for faulty wiring or shorts; repair as needed
Motor overloads	Reduce motor speed if set too high
	Correct wheel orientation if reversed
	Repair or replace bent shaft
	Realign motor and housing if misaligned
	Repair and realign housing if wheel binds
	Lubricate, repair, or replace worn bearings
	Replace motor if temperature is excessive
	Clean fan if buildup of dirt/dust is present
	Repair or rewire if electrical short is found
	Replace defective motor
Plugged cartridges	Replace cartridges if service life has ended
	Inspect and clean pulsing mechanisms
	Increase compressed air pressure or volume
	Eliminate moisture from collector
	Inspect and repair pulse control panel
	Increase media surface area or switch to different media type
Air leaks in the collection system	Replace missing screws, bolts, gaskets, or caulk
	Seal holes or punctures in the system
Improper duct system design	Perform system balance to identify issues
	Review duct design
	Change hood type to improve capture efficiency
	Consult a ductwork installer

Poor efficiency – Causes & Solutions

Cause	Solution
End of cartridge service life	Replace cartridges
Insufficient filter cake	Allow time for dust cake to build (may take several weeks)
	Reduce cleaning frequency
	Switch to different filter media or increase surface area
Incorrect filter media	Install cartridges with media designed for the application
	Check and adjust controller programming
Excessive cleaning cycle	Replace cartridges
Leaking of cartridges	Inspect for punctures
	Inspect/replace gaskets and clean tube sheet for sealing
	Upgrade to different media or increase cartridge area
	Inspect for abrasion damage
Excessive temperature	Use high-temperature-rated filter media
Leaking gaskets	Verify cartridges are correctly seated to prevent ramping
	Ensure the locking mechanism is fully closed
	Remove cartridges and clean the tube sheet for proper sealing
	Replace cartridges if necessary
	If the support bars are bent, replace them

Controller Failure – Causes & Solutions

Cause	Solution
Lack of power	Check the control ON/OFF switch and turn it on
	Verify power is supplied to the board; correct if necessary
	Confirm supplied power matches board requirements
	Ensure all breakers and switches are in the ON position
	Inspect and replace fuses if necessary
	Replace the control board if the issue persists
Fuse blown	Replace the fuse
	Replace the control board if the problem continues
Improper wiring	Verify the timer indexes through all contact points
	Check output on all terminals.
	Inspect wiring between controller and solenoid valves; repair if necessary.
	Verify power connections to the board.
	Consult the Pulse Control Panel manufacturer’s manual for detailed guidance
Improper programming	Verify the correct number of terminals are wired into the control board
	Confirm High and Low setpoints are correctly programmed; adjust as needed
	Consult the Pulse Control Panel manufacturer’s manual for detailed guidance
Defective control board	Replace the board
Moisture or contamination in control box	Ensure the controller enclosure is fully closed
	Verify the NEMA rating of the housing; upgrade if necessary
Vibrations causing failure	Relocate the controller indoors
	Remote mount the controller away from vibration sources

Noise and Vibration Troubleshooting – Causes & Solutions

Cause	Solution
Normal noise level of fan operation	Install a fan silencer to reduce sound levels; contact customer service for a quote
	Enclose the collector in a separate room to contain noise
	Check motor alignment and correct any misalignment that may cause humming or vibration
	Balance the fan wheel if it is slightly off-balance to reduce vibration noise
	Relocate the collector away from production areas
	Install vibration isolators or pads under the collector or fan to absorb vibrations
	Use acoustic insulation around the collector or along ductwork to reduce transmitted noise
Vibrating or resonating ductwork	Support and brace the ductwork, or improve existing supports
	Tighten flanges between the collector and ductwork
	Re-apply gaskets or caulk all flanges
	Place rubber padding between ductwork and support structures
	Use flexible duct connections to prevent noise transmission
	Consult a professional ductwork installer if necessary
Fan housing vibrating	Inspect for damaged fan wheels; replace or repair as needed
	Inspect housing for damage; replace or repair if necessary
	Check for broken or loose bolts or screws; replace or tighten as needed
	Ensure foundation and supports are stable
	Remove any material buildup in the wheel or housing; clean thoroughly
	Verify motor load and correct any overload conditions
Bad fan bearings	Lubricate or replace bearings (for specific motor types)
Constant "hissing" sound	Check for compressed air leaks or disconnected lines
	Inspect and repair stuck diaphragm valves
Electric "humming" sound	Check income phase line for missing voltage
	Replace defective starting relay or motor starter

Dust Bridging in Hopper – Causes & Solutions

Cause	Solution
Dust Stored in hopper	Keep the blast gate or discharge open at all times
	Continuously remove dust
	Store collected dust in drums instead of the hopper
Moisture in collector	Ensure only dry compressed air is used; install an air dryer
	Preheat the collector before operation
	Purge collector of high-humidity process air after shutdown
	Inspect and repair leaks in collector
	Prevent moisture carryover from the process
Hopper slope insufficient	Install a hopper with an increased hopper angle
Discharge Opening too Small	Install a hopper with a larger discharge opening.

Media Failure – Causes & Solutions

Cause	Solution
End of cartridge service life	Replace cartridges
High pressure drop	Refer to sections on High Pressure Drop
Moisture / Water Present	Refer to sections on Moisture in Collector
Temperature too high	Install alternate media that can tolerate higher temperatures
Application too abrasive	Reduce inlet air velocity; adjust fan
	Install cartridges made of more durable media
Conveying velocity too great	Reduce airflow; adjust fan as needed
	Minimize excess airflow with proper ducting
	Change media area or media type
	Perform off-line cleaning
Compressed air too high during pulsing	Regulate compressed air to 90–105 psi
	Install a pressure gauge on the air header to monitor supply pressure

Fires and Explosions – Causes & Solutions

Cause	Solution
Dust is explosive	Implement all life safety measures according to NFPA 654 or local regulations
	Control all ignition sources, including open flames, sparks, and hot surfaces
Dust is flammable	Install spark control devices (arrester, trap, or detect-and-quench system)
	Install a fire protection system in the ductwork
	Use explosion-resistant fans and discharge devices (NEMA 7/9)
	Ensure controller housing is rated NEMA 7/9
Process generates sparks	Use fire-resistant filter cartridges
	Use explosion-resistant fans and discharge devices (NEMA 7/9)
	Ensure controller housing is rated NEMA 7/9

SECTION 11 - SQUARE PARTS

FH-02

Item description	Diversitech PN
1.5HP motor	
3.0HP TEFC [460V/3/60HZ]	10019208
Hopper + legs	
Drum kit	
Flexible hose for drum kit	
Dust Drawer	10006937
Pulse Control Timer Board, 4 Position	10005201
Solenoid Enclosure with 2 Solenoids	10005257
Replacement 1" Threaded Remote Valve	10005229
Blue Polyurethane Hose 1/4"	10004906
1" Pulse Jet Nozzle	10005174
Nanofiber cartridge filter	
Polyester cartridge filter	

FH-04

Item description	Diversitech PN
5.0HP TEFC [230V/3/60HZ]	10006943
5.0HP TEFC [460V/3/60HZ]	10006944
5.0HP TEFC [575V/3/60HZ]	10006945
7.5HP motor	
Hopper + legs	
Drum kit	
Flexible hose for drum kit	
Dust Drawer	10006939
Pulse Control Timer Board, 4 Position	10005201
Solenoid Enclosure with 4 Solenoids	10005258
Replacement 1" Threaded Remote Valve	10005229
Blue Polyurethane Hose 1/4"	10004906
1" Pulse Jet Nozzle	10005174
Nanofiber cartridge filter	
Polyester cartridge filter	

FH-06

Item description	Diversitech PN
7.5HP motor	
10.0HP TEFC [230V/3/60HZ]	10006955
10.0HP TEFC [460V/3/60HZ]	10006956 or 10019102?
10.0HP TEFC [575V/3/60HZ]	10006957 or 10018097?
Hopper + legs	
Drum kit	
Flexible hose for drum kit	
Dust Drawer	10006948
Pulse Control Timer Board, 8 Position	10005231
Solenoid Enclosure with 6 Solenoids	10005230
Replacement 1" Threaded Remote Valve	10005229
Blue Polyurethane Hose 1/4"	10004906
1" Pulse Jet Nozzle	10005174
Nanofiber cartridge filter	
Polyester cartridge filter	

FH-09

Item description	Diversitech PN
10HP motor	
15HP motor	
Hopper + legs	
Drum kit	
Flexible hose for drum kit	
Dust Drawer	10006952
Pulse Control Timer Board, 12 Position	10005260
Solenoid Enclosure with 9 Solenoids	10005259
Replacement 1" Threaded Remote Valve	10005229
Blue Polyurethane Hose 1/4"	10004906
1" Pulse Jet Nozzle	10005174
Nanofiber cartridge filter	
Polyester cartridge filter	

Options:

Item description	Diversitech PN
HEPA afterfilter	
HEPA Filter	
HEPA Box	
In-line Spark Trap	
12" ABORT DAMPER	10018450 (Do we have other sizes?)
34" BLOWBACK DAMPER	10018351
32" BLOWBACK DAMPER	10018350
24" BLOWBACK DAMPER	10018286
10" BLOWBACK DAMPER	10018449
Weather Kit	10006865
Explosion Vent	

SECTION 12 - WARRANTY

Diversitech warrants its products for 2 years from the date of purchase against defects in material, workmanship, or construction, provided the product remains in its original form and is serviced or maintained using only original Diversitech parts and consumables. Any modifications, additions, or use of non-original parts will void this warranty.

During the warranty period, Diversitech will, at its discretion, repair or replace any defective parts. This warranty is limited to replacement parts only and does not cover personal injury, property damage, normal wear, or issues caused by improper installation, inadequate maintenance, misuse, misapplication, operation beyond rated capacities, or any customer modifications.

Terms and Conditions to Sales Orders

1. INTERPRETATION

- 1.1. All references to "we", "us" or "our" herein mean Diversitech Equipment and Sales (1984) Ltd.
- 1.2. All references to "you" or "your" herein mean:
 - (a) the "Customer" referred to herein and in the Sales Order joining these presents (such Sales Order together with any amendments, supplements and additional agreements related thereto and all annexes and schedules in respect thereof, collectively the "Sales Order"); and
 - (b) any affiliates and any party related, whether directly or indirectly, to such "Customer".

2. LIMITED WARRANTY AND LIABILITY

- 2.1. All units and equipment sold by us to you (collectively "Units") pursuant to the Sales Order are warranted to be free from defects in material for a period of 2 years from the date of purchase (the "Warranty Period").
- 2.2. We expressly exclude all warranties whatsoever, other than those included at Section hereof, express or implied, legal or conventional, including, without limitation, any and all warranties of quality, merchantability and fitness for a particular purpose.
- 2.3. We will repair or replace, at our discretion, any defective parts that fail during the Warranty Period. The client will be responsible to return defective parts to the manufacturer's plant with freight prepaid. This warranty is limited to replacement parts ONLY, subject to on-site or in-house evaluation of defective materials and does not apply to any personal liability or property loss that occurs due to the use or installation of this equipment.
- 2.4. During the Warranty Period, prior to any warranty work being effected, any such work must be pre-approved by us by sending a request to us at service@diversitech.ca in the prescribed warranty claim form available on our website at •. All such work must be completed by us or a party expressly authorized by us. We may charge you any costs, expenses and disbursements incurred by us to effect such work, the whole in our entire discretion.
- 2.5. In the event that you direct a third-party to complete any service or warranty work during the Warranty Period and:
 - (a) the authorization and approval pursuant to Section 2.4 hereof has been received but such third-party has not been expressly authorized by us to complete such work; or
 - (b) the authorization and approval has not been received pursuant to Section 2.4 hereof, then any costs, expenses and disbursements of such third-party for such work shall be borne entirely by you.
- 2.6. Any repair, rework or modifications of any sort, including, without limitation, modifications to software, hardware and components, not authorized by us or completed by anyone other than us, or a party authorized by us, will void the warranty set forth at Section 2.2 hereof.
- 2.7. To the extent that any Units are integrated with any products, equipment, units, connections and/or systems of a third-party ("Third-Party Products"), we hereby expressly exclude all of the following warranties, express or implied, namely:
 - (a) warranty against defects of any kind (latent or apparent), fitness for purpose, merchantability or functionality to the extent of any such Third-Party Products; and
 - (b) any warranty against any defects or problems of any kind, whether latent or apparent, in respect of Units or a Third-Party Product, caused or arising directly or indirectly as a result of the integration with or use of Units in connection with any Third-Party Product.
- 2.8. You hereby expressly waive and renounce to any and all claims against us relating to loss of profits, loss of business or goodwill, interruption of business and all indirect, special, incidental or consequential damages of any kind whether arising from or in connection with the Sales Order or from the use of Units, however caused, and whether in the nature of breach of obligations, breach of warranty, repudiation of contract, tort, negligence (save in the event of gross negligence or intentional fault) or otherwise. Accordingly, save in the event of gross negligence or intentional fault, we shall have no liability whatsoever towards you under these presents or the Sales Order for any losses or damages, direct or indirect, consequential, exemplary, incidental or otherwise, regardless of whether we received advanced notice or were advised of the possibility of such claim, loss or damage.
- 2.9. You are solely responsible for:
 - (a) determining if Units fit your particular purpose and are suitable for your designated process, application, fitment, tooling, set-up and uses(s); and
 - (b) all hazards associated with your processes, products and ingredients, regardless of whether the hazards relate to fire, explosion, material handling, exposure to harmful dusts, fumes or other contaminants, or any other hazard that poses a risk to persons or property.
- 2.10. Unless otherwise expressly agreed and indicated and without limiting any of the foregoing, we do not provide any guarantee or warranty with respect to compliance with process safety, environmental health and safety or codes and standards.
- 2.11. Without limiting any of the foregoing, you hereby undertake to indemnify and hold us harmless and you agree to fully indemnify and defend us, at your sole cost and expense, against any and all present and future, actual, potential, contingent or threatened suits, actions or claims, of any nature or source whatsoever, which may, at any time, be made or asserted against us by any person, including, without limitation, your employees (current or former), contractors, representatives or any third-party, directly or indirectly, for any reason whatsoever, related to and/or arising from exposure to emissions, dust, fumes, pollutants or noxious substances from your processes, materials, ingredients, systems or improper use of Units.

3. FREIGHT CLAIMS

3.1 Shipments must be inspected by you upon arrival. All Units are sold ex-plant. Therefore, it is the receiver's responsibility to file any freight claims with the carrier for obvious or concealed damages. Damaged shipments must be refused at the time of receipt.

4. RETURN MATERIAL POLICY

4.1 Prior to the return of material, for whatever reason, a return merchandise authorization number ("RMA#") is required from our customer service department. This procedure is necessary for proper control and handling of returned materials. Call **1-800-361-3733** or email **support@diversitech.ca** to obtain a RMA #. Credit will be given for returns for warranty repair or replacement. It is the shipper's responsibility to ensure that material being returned to us is adequately packaged for shipment in order to prevent damages.

5. FEES AND CANCELLATION CHARGES

5.1 You will be responsible for any additional charges and fees not expressly included in the Sales Order, including, without limitation, any fees or charges relating to installation, service calls, consulting, installation, customization, "right-sizing", engineering, maintenance and/or repair. For greater certainty, unless expressly provided in the Sales Order, we do not provide you with any form of service with respect to Units, including, without limitation, installation, repair and maintenance services

5.2 In the event that you:

- (a) cancel the Sales Order at any time whatsoever, including, without limitation, prior to shipment;
- (b) refuse to honour the Sales Order; or
- (c) fail to take possession of any Units for any reason whatsoever,

you will be responsible for reimbursement to us of any and all costs, expenses and charges we have incurred to date.

5.3 In the event that:

- (a) the Sales Order is for a customized product, including, without limitation, any custom engineered product; and
- (b) an event set forth at Section **5.2** hereof occurs,

you will be responsible for payment of the entire amount of the Sales Order in addition to the reimbursement set forth at Section **5.2** hereof.

6. JURISDICTION AND ATTORNMENT

6.1 The interpretation, validity and enforcement of these presents and the Sales Order shall be subject to and governed by the laws of the Province of Quebec and the laws of Canada applicable therein.

6.2 The parties hereto expressly submit, attorn and consent to the exclusive jurisdiction of the appropriate Court for the District of Montreal, Province of Quebec, with respect to any controversy arising out of or relating to these presents and the Sales Order, or any supplement hereto or to any transactions in connection therewith. To the extent permitted by applicable law, you irrevocably waive any objection (including any claim of inconvenient forum) that you may now or here after have to the venue of any legal proceeding arising out of or relating to these presents and the Sales Order in such courts.

7. GENERAL

7.1 If any provision of these presents or the Sales Order shall be held to be invalid, illegal or unenforceable, the validity, legality and enforceability of the remaining provisions shall in no way be affected or impaired thereby.

7.2 These presents and the Sales Order shall be binding upon and inure to the benefit of the parties' respective successors and assigns.

7.3 The parties hereto acknowledge that they have requested and are satisfied that the foregoing as well as the Sales Order and all notices, actions and legal proceedings be drawn up in the English language. / Les parties à cette convention reconnaissent qu'elles ont exigé que ce qui précède ainsi que le « Sales Order » et tous avis, actions ou procédures légales soient rédigés et exécutés en anglais et s'en déclarent satisfaites.

For full product support, visit our website;
bit.ly/3Lt2KY



Part of Absolent Air Care Group

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